Training and Education Services

Engaging, Interactive Instruction For the Beginner and Advanced User

Meet Me In The Cloud (MMITC) delivers custom training solutions for Webex Meetings, Webex Teams, Webex Boards and Cisco Jabber, helping organizations of all sizes maximize their investment in collaboration technology. We also offer a virtual learning library with regularly updated modular training content suited for self-paced learning – we help you keep pace with all Webex updates, changes and advancements.

Key Benefits

Desired Business Outcomes
Training content addresses specific usage scenarios providing a fast application to organization's goals. The closer to the point of sale users are trained, the sooner the organization will achieve its projected ROI.

Blended Approach to Training
Multiple training options to meet the needs of every learning on any level, from onsite, virtual training via Webex with a live instructor, and eLearning modules.

Customized Curriculum
Customers participate in a course content review with their trainer to customize the class to fit within the organization's technical environment and business use cases for Webex.

Training Tailored To Your Needs

- **Live Virtual Sessions**
- **Live Onsite**
- **Microlearning Library (MLL)**

Webex Meetings

Webex Teams

> *Very nice use of an hour class. Webex has always been a bit of a mystery to me, and today I learned a lot about this new tool.*

Learn More
sales@meetmeinthecloud.com

Why Invest in MMITC Education and Training Services?

Customized Courses
MMITC provides End-User and Admin training on the entire suite of Webex Meeting services, as well as Webex Teams and Cisco Jabber. Learn the basics of Webex or attend an advanced user course to increase the effectiveness of your online presence.

Engaging, interactive instruction teaches the basics of scheduling and conducting a successful online meeting using Webex Meetings.

Our courses cover how to create user accounts and Personal Meeting Rooms, share content, use the whiteboard and annotation tools, and prepare for global conference calling.

Develop Expert Trainers
Corporate trainers and curriculum developers who deliver online training, learn to tap into the advanced capabilities of Webex Training to create enhanced interactive online events. Users are taught how to access unattended remote computers to create virtual classroom engagements, replicate typical breakout sessions for small group learning, conduct evaluations, drive participation, and measure attention.

Webex Events
With Webex Events, users learn to produce technically flawless online events by anticipating and avoiding common pitfalls. Our trainers illustrate time-saving steps to customize templates, generate reports, and track sessions. Webex Support allows your IT Help Desk to remotely access a caller's desktop to troubleshoot problems and transfer files for a stress-free participant experience.

Webex Teams
Webex Teams combines the collaboration tools of messaging, meetings and video calling on one platform. MMITC trainers can show you how to achieve a new level of internal and external meeting and messaging collaboration. Communicating through Jabber elevates the potential of instant messaging to PC-to-PC voice and video calling. Our Jabber course details the nuances of IM and presence, profiles, and visual voicemail.

Complete Curriculum
The MMITC Webex Course Catalog offers a complete description of the courses available. Choose just one course, or design a curriculum package using our Course Configurator to systematically improve Webex skillsets over time. If you're not sure about the best courses for you needs, contact us and we will build a program with customized use cases, especially for your organization.

MMITC trainers are also available to host onsite training for even more personalized instruction. Supplementing formal classes with regularly updated modular training content suited for self-paced learning will keep your users up-to-date with all Webex updates, changes and advancements. For end-users looking for quick guidance on minor issues, MMITC offers 30-minute "Genius Bar" sessions that can be scheduled on short notice.

Learning Partner
Business Learning Partner
Lifecycle Advisor

Customized training that gets results.